Mehmet KONUK

Contact

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+48 501 982 916

Krakow - Poland

Language

Turkish ●●●●●○
English ●●●●○○
Polish ●●●●○○

Skill

Operating Systems: Windows, Linux, MacOS

Programming Languages: Java (Ver. 6,7,8), HTML, CSS, JavaScript, Python

Development Tools: IntelliJ IDEA, Eclipse, Visual Studio, GIT, Docker

Automation Tools: Vagrant, Terraform

Database Systems: Oracle, MS SQL, Microsoft Access, MySQL, Cassandra

Applications: Tomcat, VMware, VirtualBox, Microsoft Office/Outlook

Cloud: AWS Cloud Practitioner (CloudGuru), IBM Introduction to DevOps (In progress)

Hobies

Web Design   Videogames
Music   Reading

Work Experience

April 2022 – Current
Pegasystems
Senior Technical Support Engineer, Customer Service
Mainly I working Customer service application issues for Low-Code application product. Regarding client service ticket we are investigating, reproducing and find potential fixes or workarounds for the issue. Writing code and scripts for applications, as well as installing, maintaining, and testing applications. Providing clients with technical support. Performing diagnostic tests and debugging procedures, as well as improving code and redesigning tasks

2019 – April 2022
Adorn Firany & Home
Web developer and Technical Support
A fundamental understanding of development and how WordPress uses the correlative code languages. Experience writing custom functions based on those defined in the Code Reference and knowledge of how/when to use WordPress hooks Configuration of the system, but also contributing to the company's ongoing development plans, reviewing development requests, producing prototypes for new functionality for the Company

2017 - 2018
Bitcronus
Security Specialist
Web Designer, Web Developer, Server Security As a security specialist, implement security measures (based on the available policy) via development and management team The Defenders in the field of information security, including the protection of personal data.

Education

2016 - Just Thesis
Polish Japanese Academy of Information Technology
Computer Science
Courses: Data Structures & Problem Solving, Data Communications & Networking, Operating Systems, Concepts of Parallel & Distributed Systems, Programming Language Concepts including (Java, C++, PL-SQL, MS-SQL, C#, HTML, CSS, .NET, JS and NodeJS), Software Engineering, Digital Design, Computer Organization

Awards & Recognitions

Bilge Adam Academy	Software and database Specialization course C# Programming and Windows Programming Database programming and man.v: T-SQL, MSSQL 2008 R2 Web Programming: ASP.NET, ADO.NET, Web Service, XML, .NET
Bilge Adam Academy	System and Network Expertise Course Windows 7 Configuration, Installing and Configuring Windows Server 2008 R2, Managing Windows Server, Microsoft Exchange Server
Bilge Adam Academy	Web and graphic Design course Graphic: Adobe Illustrator, Photoshop CC Web: WordPress, HTML, CSS, Dreamweaver